

GOLDS SECURITY SUPPLIES

Terms & Conditions

We warrantee and represent that the goods are as described in the above listing. We specifically disclaim any implied warranties of title, merchantability, fitness for a particular purpose and non-infringement. Customers should satisfy themselves that any item choice made is suitable for their intended purpose or use. We pride ourselves on our customer service. In the rare event that you have a problem with your item please contact us through eBay message and we'll be happy to help.

Returns

Genuine faulty goods will be replaced or money refunded upon return of faulty item, however we must be advised of any faulty goods within seven days of receipt of the item. It is the customer's responsibility to pay for and ship the item back to us. If the item is found to be faulty, we will also refund the postage cost.

Shipping

We take great care packaging every item to ensure safe shipment to you. We charge a postage fee only to the outside of UK, to cover our costs of materials and labour. Once your order has been processed and we have received cleared payment, your item will be dispatched as soon as possible. Please allow extra time if you are paying by cheque. ALL shipping is reliant upon royal mail 1st class recorded, except for outside UK which is dependent upon country destination usually airmail to which the relevant charge will apply.

Feedback

Is given after we receive feedback & we know the buyer is 100% happy with purchase,

Please contact us as soon as possible if you are not completely happy, so we may resolve any issue quickly.